



TREASURE COAST NIGHT TO SHINE

Crowd Control

Event Timeline

3:00-5:00- Volunteers arrive and register.

5:00- 6:00- Guests arrive and begin checking in. Maintain the flow of Guests and Buddies by directing them the Limo ride or the prep area.

5:30- Red carpet and main doors open

6:00-8:45-Remain in hall for Guest and Buddy questions.

8:45- Guardians will begin arriving for pick up.

9:00- Event ends and all Guests will exit. Assist with directing Guests to their appropriate exit.

Job Description

As a part of our Crowd Control team, your job is to keep the event flowing safely. After registering Guests will be redirected back to the center sidewalk. They need to be directed to a "Meet you Buddy" lane. From there, with their Buddy, they will proceed inside. Caregivers need to be directed to the side of the building to enter the Caregiver Respite Room.

Once inside, Guests will start their night in line for the Limo or enter the Guest prep area. Keep an eye on the lines and direct them as necessary. Guests returning from the Limo or after the prep area may need guidance on where to go next.

Caregivers are not permitted inside the event. Try to encourage them to return to the Respite Room.

During the exit:direct caregivers, guests and volunteers returning to their vehicles to follow the sidewalk and stay inside the barriers to return to the parking lot. The people mover will be available.

Guests and caregivers returning to their vehicles must use the center sidewalk (that they entered on) and may need assistance crossing traffic.

Team Lead

Darrin Stinnett